RETURNS NOTE

Returns address: Golf Returns Dept, GXO Logistics, Unit 1-4 Priestley Road, Wardley Industrial Estate, Worsley, Manchester, M28 2LY.

ORDER NUMBER.....

FULL NAME.....

EMAIL ADDRESS.....

HOME ADDRESS.....

Product Code	Product Description	Quantity	Exchange / Refund	Reason

Need to return something?

Please enclose this form with the item(s) you wish to return.

We hope you are happy with your purchase, but should you change your mind or be dissatisfied with your purchase, you may return the goods, unused, in their original packaging and with all labels attached, within 30 days of purchase for an exchange or full refund.

FREE in-store returns

Enjoy the convenience of **FREE** returns at any American Golf store. If something isn't quite right, simply bring it back hassle-free and incur no shipping fees!

Online returns

Alternatively, you may return your items directly to our warehouse. We recommend you return items via a tracked service, and you should retain any proof of posting, receipt and tracking number for the item returned. We are unable to accept responsibility until a member of our staff has signed for receipt of the item. The cost of returning your purchase if the item is faulty, or if we have sent the wrong item in error will be refunded.

Faulty Product

If you have received a product that has become faulty within warranty, please contact us immediately so that we can help resolve your issue. Products deemed faulty will sent back to the relevant manufacturer who will inspect the item and then, at their discretion, repair, replace or offer a like for like replacement, issue a voucher or they may, in certain cases, return the faulty item if they feel there is no manufacturing fault at blame.
In some cases where the manufacturer feels there is no manufacturing fault, they may offer to repair the faulty item at your cost. If you accept the offer, you will be required to pay for the repair before we instruct the manufacturer to proceed.
American Golf will not reimburse any supplementary costs if you choose a delivery service other than the least expensive method.

Refunds will be issued back to the original payment method. Refunds will be processed on receipt of goods and can take up to 28 days. For purchases made with a gift card or voucher, a credit will be issued to the original gift card or voucher.

Custom fitted golf clubs, second-hand golf clubs and special-order products are excluded from this policy. Other exclusions apply.
Please see our website for our full returns policy for further information prior to returning goods.